



McLean County 911 Communications Center

2411 E. Empire
Bloomington, IL 61704

Ph. (309)663-9911
Fax (309)664-7917

Metcom Operations Board Meeting

June 11, 2020

Attendees: Chairman Pam Reece, Rick Bleichner, Dustin Carter, Mick Humer, Camille Rodriguez, Jeff Showalter, Tom Willan, Tony Cannon
Others: David Warner, Lisa Martin

The meeting was called to order at 9:00 a.m. by Chairman Reece.

Opening Remarks –

Chairman Reece welcomed everyone to the meeting.

Approval of Minutes – Having no questions on the minutes of the last meeting in February, Rick Bleichner motioned to approve the minutes, and Tom Willan seconded the motion. All were in favor, the motion was carried.

Expenditures – The February, March, April, and May 2020 expenses were reviewed. Director Cannon reported there were no unusual expenses. He mentioned line item 743.0001, Radio Communications, is at 106%, stating some items were coded to this line item that were approved in a different line item. He stated he is working on getting that corrected. There was nothing else out of the ordinary.

Director's Report

Items for Information:

Problem Reports/Outages/Other System-Wide Issues –

Director Cannon reported there were no problem reports received since the last meeting or this year. He stated we have had a couple minor system issues. We had our 888-5030 phone line fail on us a couple times, and Frontier has repaired. We also experienced some StarCom radio issues last month, lasted a couple of days. Motorola reported it was atmospheric conditions, which is not too uncommon.

He reported Dave Warner performed some CAD upgrades last month. They were very minor, and did not create any problems. All went pretty smooth.

He reported all the supervisors, assistant directors, and the addressing technician have all been working from home. Work has been getting completed, minor communication issues. We just had one supervisor and the addressing technician return to the office.

Staffing – Director Cannon reported we are currently at 21 fully trained telecommunicators, with one in training and should be out by end of July. We have one more hired, with the delay in starting until everything settles down. That just leaves one open slot. Everything else is going well.

Other –

Director Cannon reported that at the last ETSB meeting it was approved moving from Frontier to INDigital to provide our 911 core services and also our call handling equipment. We will also be moving our admin phone lines to MetroNet.

Chairman's Report

Items for Information:

Announcement of the next meeting: Chairman Reece stated the next meeting is scheduled for August 14, 2020.

Other General Business and Communication:

Having nothing further to discuss, Rick Bleichner motioned to adjourn, and Tom Willan seconded the motion. All were in favor, the meeting was adjourned at 9:13.am

Respectfully submitted:

Patsy Mayer, Recording Secretary
August 14, 2020

Pam Reece, Chairman