



**AGENDA**  
**McLEAN COUNTY BEHAVIORAL HEALTH COORDINATING COUNCIL**  
**RM 400 Government Center**  
**115 E. Washington St.**  
**Bloomington, IL 61701**  
**Friday, April 8, 2022**  
**7:30 AM**

1. Call to Order/Roll Call
2. Appearances by Members of the Public
3. Items to be presented for information:
  - a. Mental Health Action Plan 2022 Update (to be distributed)
  - b. TriWest Support for Advancing McLean County Crisis System Project(s) Presentation
4. Other
5. Next Meeting Date: Friday, June 10, 2022 -- 7:30 a.m.



**OFFICE OF THE ADMINISTRATOR**

(309) 888-5110 FAX 888-5111

115 E. Washington St., Room 401 P.O. Box 2400 Bloomington, IL 61702-2400

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TO: Honorable Chairman and Members, McLean County Behavioral Health Coordinating Council

Ms. Cassy Taylor, Interim County Administrator

From: Vanessa Granger-Belcher, Director of Behavioral Health Coordination

Date: April 8, 2022

Re: McLean County Behavioral Health Coordinating Council Update

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Please allow this memo to serve as an informative document and update on items relative to the Behavioral Health Coordinating Council and the programs operated under the direction of McLean County.

**1. Tri-West Group: Support for Advancing BHCC's MHAP for Enhancing the McLean County Crisis System**

- a. TriWest Group, LLC (TriWest) is a health and human services consulting company. They (TriWest) have been helping clients with system assessments, improvement, evaluation, planning, and financing for over 20 years. Tri-West specializes in behavioral health service systems and their intersections with other social service systems, including education, law enforcement, the adult and juvenile justice systems, and hospitals and health systems. They have developed a specific area of focus and expertise in crisis system assessment, which includes use of a planning tool that helps organizations map the various services and flow of individuals and anticipate costs and savings that result from changes to their crisis system. TriWest recognizes that a community crisis system is not simply a group of disparate programs but, ideally, a comprehensive, evidence-based approach that helps communities pull together multiple agencies to develop a continuum that works for all involved (such as hospitals, police, and emergency responders), just like other safety net services.
- b. In service to the Behavioral Health Coordinating Council (BHCC), through a contract with Chestnut Health Systems, Inc. (Chestnut) through their recent SAMSHA grant award, TriWest seeks to support the enhancement of the crisis service system for people with high behavioral health needs in McLean County.
  - i. Under the direction of the Director of Behavioral Health Coordination, TriWest is prepared to help BHCC, Chestnut, and other local agencies continue the efforts outlined in the Mental Health Action Plan 2022 in order to better

understand how people move through the current crisis system and to consider the impact of implementing feasible and substantial improvements.

- ii. Tri-West's approach to formative behavioral health crisis system assessments uses a combination of qualitative and quantitative data analysis to provide technical assistance that supports local efforts to enhance service delivery while also offsetting costs. TriWest's collaborative contributions could compliment BHCC's efforts in the following ways:
  1. **Identification of Best Practices:** Assist McLean County to help identify and assess the level of implementation of crisis-related best practices/services for children/youth and adults.
  2. **Analyze Service Utilization Throughout the Crisis System:** Work with key community agencies involved in the crisis continuum to quantitatively analyze how people (adult, children, and youth) move through the crisis continuum (e.g., 911, PATH 211/988, emergency departments, emergency medical services, mobile crisis, residential crisis units, inpatient care). This activity would involve key informant interviews and data requests related to encounter volume and discharge/referral data. Tri-West will use findings to strategically plan for changes, including enhancements to integration/coordination efforts, to reduce emergency department visits and involvement in the criminal justice system.
  3. **Identify Key Data Points Needed for Real-Time Coordination:** Assist BHCC in planning the development of their crisis-related information exchange; help determine the data points that should be shared among crisis continuum-involved agencies to facilitate effective coordination; and promote the expansion of post-crisis follow-up care.
  4. **Identify Key Performance Indicators:** Support the establishment of key performance indicators of McLean County's crisis continuum of care to determine whether the crisis system is performing as designed and monitor crisis system outcomes (e.g., the number of people with mental health or substance use-related conditions connected to ongoing treatment and evidence-based practices).
  5. **Help Reconcile Service Region and Jurisdiction for Crisis Care Coordination:** Help BHCC examine barriers to effective coordination across different service and care jurisdictions (e.g., Pathways to Success for Youth, the judicial system's Illinois Mental Health Task Force/circuit regions, emergency medical services, and other local behavioral health/crisis-related agencies).
  6. **Support 988 Planning:** Assist McLean County in planning for the implementation of 988 and its integration and impact on McLean County's crisis system.