

## ARBITRATION STATISTICS

**Page one	1996*	1997	1998	1999	2000	2001	2002
<b>Cases Filed</b>	<b>430</b>	<b>1,167</b>	<b>1,039</b>	<b>879</b>	<b>908</b>	<b>1,018</b>	<b>1,096</b>
>McLean	424	1,132	1,002	849	867	972	1,042
>Ford	6	35	37	30	41	46	54
<b>Reinstated</b>	<b>10</b>	<b>171</b>	<b>232</b>	<b>164</b>	<b>188</b>	<b>160</b>	<b>154</b>
>McLean	10	170	232	164	187	160	152
>Ford	0	1	0	0	1	0	2
<b>Defaults</b>	<b>49</b>	<b>383</b>	<b>378</b>	<b>284</b>	<b>276</b>	<b>323</b>	<b>320</b>
>McLean	49	376	369	276	267	315	307
>Ford	0	7	9	8	9	8	13
<b>Dismissals</b>	<b>12</b>	<b>108</b>	<b>123</b>	<b>118</b>	<b>130</b>	<b>158</b>	<b>166</b>
>McLean	10	106	114	111	115	150	156
>Ford	2	2	9	7	15	8	10
<b>DWP</b>	<b>3</b>	<b>36</b>	<b>62</b>	<b>71</b>	<b>38</b>	<b>23</b>	<b>30</b>
>McLean	3	36	58	68	38	20	29
>Ford	0	0	4	3	0	3	1
<b>Settlements</b>	<b>47</b>	<b>271</b>	<b>288</b>	<b>186</b>	<b>234</b>	<b>210</b>	<b>314</b>
>McLean	46	258	274	175	225	198	285
>Ford	1	13	14	11	9	12	29
<b>Other</b>	<b>28</b>	<b>223</b>	<b>279</b>	<b>177</b>	<b>231</b>	<b>174</b>	<b>226</b>
>McLean	28	223	279	177	229	174	225
>Ford	0	0	0	0	2	0	1
<b>Prehearing Terminations</b> (% of Cases Filed)	<b>139</b> 32%	<b>1,021</b> 76%	<b>1,130</b> 89%	<b>836</b> 80%	<b>909</b> 85%	<b>888</b> 75%	<b>1,056</b> 84%
>McLean	136	999	1,094	807	874	857	1,002
>Ford	3	22	36	29	35	31	54
<b>Hearings</b> (% of Cases Filed)	<b>8</b> 2%	<b>152</b> 11%	<b>130</b> 10%	<b>100</b> 10%	<b>97</b> 11%	<b>94</b> 8%	<b>136</b> 11%
>McLean (Hearings Set)	8 (13)	150 (267)	123 (248)	95 (191)	95 (176)	90 (163)	126 (202)
>Ford (Hearings Set)	0 (0)	2 (4)	7 (15)	5 (5)	2 (8)	4 (5)	10 (14)
<b>Rejections</b> (% of Hearings Held)	<b>0</b> 0	<b>37</b> 24%	<b>38</b> 29%	<b>20</b> 20%	<b>26</b> 27%	<b>23</b> 24%	<b>26</b> 19%
>McLean	0	35	36	18	26	23	25
>Ford	0	2	2	2	0	0	1
<b>TRIALS HELD</b> (% of Cases Filed)	<b>0</b>	<b>6</b> .5%	<b>16</b> 1.5%	<b>6</b> .7%	<b>9</b> 1%	<b>5</b> .5%	<b>7</b> .6%
>McLean	0	5	15	5	8	5	6
>Ford	0	1	1	1	1	0	1
<b>APPEALS FILED</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>

\*Partial Year (cases filed from 9-1-96 through 12-31-96)

\*\*Includes cases filed from \$2,501 through \$30,000

## ARBITRATION STATISTICS

***Page two	2003	2004	2005	2006	2007	2008	PROGRAM TOTALS
<b>Cases Filed ***</b>	<b>733</b>	<b>745</b>	<b>749</b>	<b>625</b>	<b>838</b>	<b>820</b>	<b>11,047</b>
>McLean	688	708	718	598	793	782	10,575
>Ford	45	37	31	27	45	38	472
<b>Reinstated</b>	<b>170</b>	<b>149</b>	<b>110</b>	<b>87</b>	<b>92</b>	<b>109</b>	<b>1,796</b>
>McLean	169	148	110	86	90	108	1,786
>Ford	1	1	0	1	2	1	10
<b>Defaults</b>	<b>236</b>	<b>267</b>	<b>229</b>	<b>193</b>	<b>229</b>	<b>348</b>	<b>3,515</b>
>McLean	224	256	217	185	219	336	3,396
>Ford	12	11	12	8	10	12	119
<b>Dismissals</b>	<b>120</b>	<b>130</b>	<b>194</b>	<b>114</b>	<b>122</b>	<b>187</b>	<b>1,682</b>
>McLean	107	124	182	105	109	172	1,561
>Ford	13	6	12	9	13	15	121
<b>DWP</b>	<b>63</b>	<b>13</b>	<b>12</b>	<b>26</b>	<b>36</b>	<b>22</b>	<b>435</b>
>McLean	59	13	9	24	36	21	414
>Ford	4	0	3	2	0	1	21
<b>Settlements</b>	<b>192</b>	<b>171</b>	<b>198</b>	<b>204</b>	<b>201</b>	<b>211</b>	<b>2,727</b>
>McLean	176	163	193	194	190	199	2,576
>Ford	16	8	5	8	11	12	149
<b>Other</b>	<b>229</b>	<b>201</b>	<b>136</b>	<b>165</b>	<b>78</b>	<b>105</b>	<b>2,252</b>
>McLean	228	200	136	165	78	104	2,246
>Ford	1	1	0	0	0	1	6
<b>Prehearing Terminations</b>	<b>840</b>	<b>782</b>	<b>769</b>	<b>702</b>	<b>666</b>	<b>873</b>	<b>10,611</b>
(% of Cases Filed)	93%	88%	89%	98%	72%	94%	83%
>McLean	794	756	737	673	632	832	10,193
>Ford	46	26	32	29	34	41	418
<b>Hearings</b>	<b>109</b>	<b>72</b>	<b>80</b>	<b>70</b>	<b>60</b>	<b>89</b>	<b>1,197</b>
(% of Cases Filed)	12%	8%	9%	10%	6%	10%	10%
>McLean	106	63	75	64	57	85	1,137
(Hearings Set)	(173)	(126)	(149)	(153)	(106)	(162)	(2,129)
>Ford	3	9	5	6	3	4	60
(Hearings Set)	(11)	(11)	(13)	(14)	(8)	(10)	(118)
<b>Rejections</b>	<b>30</b>	<b>20</b>	<b>25</b>	<b>28</b>	<b>12</b>	<b>12</b>	<b>297</b>
(% of Hearings Held)	28%	28%	31%	40%	20%	13%	25%
>McLean	30	20	25	27	11	12	288
>Ford	0	0	0	1	1	0	9
<b>TRIALS HELD</b>	<b>7</b>	<b>3</b>	<b>1</b>	<b>14</b>	<b>4</b>	<b>4</b>	<b>82</b>
(% of Cases Filed)	.8%	.3%	.1%	12%	.04%	.04%	.06%
>McLean	7	3	1	13	3	4	75
>Ford	0	0	0	1	1	0	7
<b>APPEALS FILED</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>2</b>

\*\*\*Includes cases filed from \$5,001 through \$50,000 (changed effective 1-1-03)