



Kathy Michael

McLean County Clerk/Recording Division

Phone: (309) 888-5170 Fax (309) 888-5927

115 E. Washington Street, Room M104 PO Box 2400 Bloomington, IL 61702-2400

Website: www.mcleancountyil.gov/countyclerk

Email: kathy.michael@mcleancountyil.gov

Join us on our Blog, Facebook, and Twitter

Dear Visitor to the McLean County Recording Division:

It's hard to believe it's been seven months since a Referendum was passed in McLean County, to place the duties of the Recorder's office into the office of County Clerk. We have worked diligently these past months to ensure both divisions are continuing to provide professional customer service and we seek your input.

Could you do us a great service? Please take a moment to answer the following few questions and offer any comments as to how we can improve service for you. You may send this back anonymously if you wish. All your comments, criticisms and suggestions, will be taken very seriously. After all, we work for you and are anxious to get your feedback.

Do you most often visit our search site or come into our office?

Circle one:

Site Office Both

How often do you use the services of the Recording Division?

Circle one:

Daily Weekly Monthly Bi-Annually Annually

Other – please specify: _____

What services in our office do you most often use?

On a scale of 1 to 5, with 5 being the best, how would you rate the service in the Recording Division, and why?

On a scale of 1 to 5, with 5 being the best, how would you rate the Search Site, and why?

What suggestions do you have for us? Example: If you deal with other Recorder offices, what processes do they have in place that you would like us to consider implementing?

If you use us for business purposes, please tell us what type of business you conduct.

If you wish, please let us know who you are.

Thank you for taking the time to complete this survey. It helps us tremendously to better serve you. Please return this to the McLean County Clerk's office in the enclosed envelope or by fax or email.

If you have more comments/suggestions or would like to talk with me personally, please feel free to call anytime on my direct line: 309.888.5183

Kathy Michael